









Our goal is to provide a welcoming, safe, and motivating environment where Sport Ireland Campus Fitness Members can pursue their fitness goals. This Code of Conduct outlines the standards and expectations for all members, guests, and staff, and your cooperation ensures that everyone enjoys their experience.

and your cooperation ensures th	at everyone enjoys their experience.	
General Behaviour:	Check-In Procedures:	
 Treat everyone with respect and courtesy. Use appropriate language; avoid offensive or 	Download our App 'Sport Ireland Campus' to access your digital Membership card.	
inappropriate comments.	Use your Membership card to scan in at the turnstiles.	
 Follow staff instructions and requests promptly. 	Notify staff of any changes to personal information.	
Report any suspicious activity or behaviour to staff.	Notify stail of any changes to personal information.	
Dress Code:	Personal Belongings:	
When using the Gym/ fitness classes, wear clean,	Use designated lockers for personal items.	
suitable fitness attire.	Keep all areas clear of bags, jackets, or any other personal items.	
Wear appropriate training footwear & indoor gym shoes when in the studios.	Phones to be used for music only. Here has deferred for music only. Here has deferred for music only. Here has deferred for music only.	
When using the Swimming Pools/ Health Suite, wear clean,	 Use headphones for personal audio devices. Respect others' privacy. 	
suitable swimwear.	No photos or videos to be taken in the Gym, Fitness studios,	
Always wear a swim hat.	Pools, Changing Area or Health Suite.	
Safety & Hygiene:	Swimming Pool & Health Suite:	
Complete the Health Screening form and notify the staff of	Swimming hats must be used in all pool areas.	
any medical conditions before commencing training.	Observe water depth before entering the water.	
Complete your complimentary 30-minute induction.	Please shower before and after using any of the pool areas.	
Follow correct exercise techniques to prevent injuries.	No running, jumping or diving into the pool areas.	
 Use provided towels or personal towels to maintain hygiene. Refrain from using the facility if sick or experiencing 	For lane swimming, follow swimming direction and use	
symptoms of illness.	correct speed lanes.	
Bring a water bottle and ensure to stay hydrated when training.	 No balls/ inflatables or any items which may impact other users. Wear safety devices if required. 	
• Follow staff instruction and consult with the Fitness team	Wear safety devices in required. Observe and follow usage rules and safety notices displayed.	
before engaging in a new programme.	No washing, shaving or use of any liquids/ oils in the pools	
 Use changing rooms and shower facilities provided and maintain good hygiene practices. 	or Health Suite.	
No food or drinks (except water) to be consumed in any of the training areas, health suite, or changing rooms		
Fitness Classes:	Equipment Use:	
Book your fitness classes in advance on the App or online.	Consult with the Fitness team before using any	
 Mark your class attendance by scanning in at turnstiles. 	new equipment.	
 If you can no longer attend, cancel the booking to allow others to book the space. 	Wipe down equipment after use with provided cleaning supplies	
'	Return equipment after use to its designated place and store safely.	
 Arrive on time for the class start time. Notify the instructor or any medical conditions or injuries. 	Share equipment and don't loiter on machines between sets.	
 Fitness class penalties / strikes apply for no-show bookings. 	Use equipment only in the designated areas.	
See details on App.	Don't slam or drop weights.	
	Report damaged or malfunctioning equipment to staff.	
Guest Policy:	Personal Training:	
Comply with the quest policy and ensure quests adhere to	Only authorized Campus Fitness staff may provide personal	
the Code of Conduct.	training, fitness classes or coaching services.	
Members are responsible for their guests' behaviour	Unauthorized coaching or training is not permitted.	
Children & Minors:	Respect the Facility:	
Adhere to the facility's policies regarding children/ minors.	Observe opening hours and policies.	
Supervise children at all times.	Use amenities, including locker rooms and showers, considerately.	
Children aged 8 and over to use Family changing area only. Children aged 16 and under are not permitted in the Gum.	considerately.	
 Children aged 16 and under are not permitted in the Gym, Members Area or Health Suite. 	Respect the facilities and equipment; refrain from defacing or damaging any part of the facility.	
• Ratio/ age policies apply – See admission policy for details.		
Minimum 1 adult to 2 children age 8 and under.	Report any damage to a staff Member	
 Children aged 9-12 must be accompanied by a Parent/ Guardian remains on-stie for the duration of the visit. A consent form will need to be completed if parent/ guardian is not using the facility. 		
Child Memberships must be linked to a parent/quardian		
Membership account		





















JUNIOR MEMBERSHIP FORM

Name:	Date of Birth:	Age:
Parent/Guardian Name:	Parent/Guardian Membership No.:	
Primary Contact Number:	Email:	
Address:		
	Emergency Contact Name:	
County:	Emergency Contact Number:	
Eircode:	Membership No. (Staff Input):	
Please outline any medical conditions (i.e. medication while participating in activities:	s, conditions, allergies) which may impact on your child's	health, welfare or behaviour
I consent to the processing of the personal medical da if required: <i>Please circle YES or NO</i>	ta as outlined above for the purpose of administering med	dical assistance to my child
If I cannot be contacted and my child requires emerge to provide emergency treatment or medication: <i>Please</i>	ency treatment or hospitalisation, I authorise a qualified fi e circle YES or NO	irst aider or medical practitione
l understand and agree that the information provided the Sport Ireland Campus: <i>Please circle YES or NO</i>	in this form may be passed on to the relevant persons who	o work within
DECLARATIONS:		
	hat I have read this form and its entirety and I have answe	ered the questions accurately
	ed prior to my child's participation in any activity session, I ment of the activity and give this permission to the relevan	•
, , ,	activity, I the parent/guardian, realise that there is always pation which is at our own risk. If any of the information p sible.	
	ical activity on the Campus which leaves the participant u uthorised to take the steps they deem necessary to ensure g hospitalisation.	_
the specific responsibilities as set out in General Data I to your membership or closures. However, from time to	seriously and will only use information gathered in relation Protection Regulations. With legitimate interest, we will co o time, we would like to contact you with details of events, as contacting you for these purposes, please tick to say you	ontact you in relation , competitions, and other
I AGREE I DO NOT AGREE		
EMAIL PHONE SMS		
Parent/Guardian Signature:	Print Name:	
Date:		













MEMBERSHIP TERMS & CONDITIONS

- On availing of a membership, you the parent/guardian accepts and agrees to be bound by the terms and conditions of membership of the facilities as outlined by Sport Ireland Campus Facilities DAC, 1. herein known as 'the Company'
- 2. The agreement commences once you have indicated your acceptance of our terms and conditions and become a Member of Sport Ireland Campus.
- Your membership starts immediately, and no refunds are given outside of the 7-day cooling off period. A freeze option is available on memberships for a minimum period of 1 month and a maximum of 3 months. The freeze charge is €10.00 per month, medical freezes are exempt from charge once valid medical certificate is received. 3.
- 4. The acceptance of an application for membership shall constitute a legally binding agreement between the member and the Company. The member hereby agrees also to be bound by these Terms and Conditions and rules of the Company.
- 5. A Junior Membership is for all members who are 17 years and under. The membership form must be completed by the parent/guardian who is then responsible for the terms and conditions of the membership.
- Members are expected to follow the code of conduct and rules of the facility. Members, patrons and their quests must always treat the facilities, it's staff and Members with courtesy and respect. 6. Membership may be terminated for violation of any rules or regulations of the Company or for conduct deemed by management to be detrimental to the welfare, good order, safety or character or Sport Ireland Campus or it's Members.
- Management reserve the right to close all or any of the facilities for essential maintenance, refurbishment, competitions and major events should the need arise 7.
- Members will be issued a unique personal membership card. Membership cards must be presented at Reception on each visit. Membership cards are for the individual Member's exclusive use only. Transferring of membership cards is strictly forbidden and will result in immediate expulsion from the centre and the cancellation of membership without refund.
- 9. As the parent/ guardian of a junior member, you agree to comply with the rules of the facility, which are prominently displayed throughout the building, with regards to opening hours, emergency exits, admission policies and your conduct.
- 10. All parent/quardian's must complete a Health Screening Form on behalf of the junior member, as part of their application process before they use facilities. Through it the parent/quardian acknowledges that the minor is in good health and not suffering from any disease, illness or injury. Members must take all necessary medical and professional advice to ensure their safety. Where this is a medical, or injury information provided on the application form, you will be required to submit a medical certificate to confirm that the minor is fit to partake in the membership. It is the responsibility of the parent/ quardian to inform and keep the Company up to date when changes to the junior member's medical history occur. The parent/ quardian acknowledges that the facilities accepts no liability whatsoever for any personal injury or damage sustained while the member is using the facility premises, or parking areas.
- 11. On applying for a membership, patrons may be required provide proof of Identification. Student, Youth, Senior and Corporate Members must produce ID of their status to qualify for that rate of Membership, which will need to be updated annually, upon request.
- 12. On joining the Sport Ireland Campus, each member must have their photograph taken for the membership database. This photograph may need to be updated from time to time.
- For securify and validation reasons, we reserve the right to scan each Member's membership card. This will entail a Members photo being made visible at the Reception desk. Members may be required to 13. produce their membership card to a staff member for inspection, upon request. Your membership card permits access to areas assigned to your membership type. Members are not permitted to use other areas of the facilities which are not assigned to their membership type.
- No children under 16 permitted in the Members changing area, Gym, Health Suite (sauna, steam room or jacuzzi). 14
- No children over the age of 8, are permitted in the opposite gender changing rooms. Family changing rooms are provided and recommended for all families using the facilities. 15.
- Members wishing to report a problem with services at the facility should contact the Duty Manager or Gym Manager.
- 17. The Company is not responsible for the loss or personal items or damage to personal property either on the premises or in the car park.
- The Company will endeavour to ensure that all facilities and equipment are maintained in working order. The Company accepts no responsibility to the member for the failure or breakdown of any 18. equipment or facility however caused.
- Lockers are available for your convenience during the period of your visit. Lockers may not be used overnight. All bags must be placed in these lockers. Any items left in the changing rooms and lockers 19. will be kept for a period on 1 week, after which time, they will be disposed of.
- Please note that facilities close (i.e. pool, gym etc.) 15 minutes before closing hours listed to allow showering time. Final admittance will be 30 minutes before facility closes. Therefore, the facilities must be 20. vacated by all members by 9:45pm on weekdays, 7:45pm weekends and Bank Holidays.
- Membership fees will be reviewed annually. The Company reserve the right to increase membership prices as required.
- 22. The Company reserve the right to amend and add to these terms and conditions of membership and rules as it sees fit, and the Member shall observe any amended or additional conditions or rules so made. Any changes to these conditions will be displayed on our website and notice boards.
- The personal details required on this document are used for the Company's administration purposes only. Personal data is not disclosed to any third party without a Member's consent. The Privacy Policy is available here – www.sportirelandcampus.ie/privacypolicy

 Your membership form with your personal details will be stored in a locked cabinet for 2 years after your membership has expired, and will then be destroyed.
- 24.
- We require all fields of the membership and health screening form to be completed (i.e. full name, contact number, address, date of birth, etc.) 25.
- The following membership types are available for Junior Members aged 17 years or under: Child Under 3, Child 4-15 years, Youth/ Student 16-17 years, Inclusive Child & Family Memberships. The Swim Only Membership allows use of the International Competition Pool and the Public Changing Area. 26.
- 27.
- 28. The Family full Standard Membership entitles the parent/ guardians (over 18) and Youth/ Student Members to access to the Gymnasium, Fitness Studios, International Competition Pool, Health Suite, Members Changing Area. For children under the age of 16, access to the International Competition Pool and the Public Changing Area.
- The Family Swim Only Membership entitles access to the International Competition Pool and the Public Changing Area. 29.
- Family Memberships include unlimited access to Aquazone Leisure Swims (off-peak), and 4 x Family tickets to use for General Admission full access tickets. 30.
- 31. A child membership (under 16) must be linked to a parent/guardian membership account.
- A Youth Membership To join as an individual member, a Youth person's must be aged 16-17 years old. A Youth Member can join without a parent/ guardian ONLY after they have been given written 32. consent by their parent/guardian on the membership application form. The parent/ guardian must be present with the Youth Member at the time of joining. A Youth Member must complete a fitness induction before access is granted.
- No children under 16 are permitted in the members changing area, gym, sauna, steam room or jacuzzi. 33.
- Children aged 8 and under must be accompanied by an adult when using the facilities. For children aged 8 and under a minimum of 1 adult is to accompany every 2 children in the water. For each child who is 3 years of age and under we further recommend that a dedicated adult is in attendance in the water for each child. 34
- 35.
- 36. Children aged 9-12 must be accompanied by an adult who remains on the premises of the Sport Ireland Campus for the duration of their visit. A parent will be required to sign a parental consent form for children in this age category if not entering the Competition Pool or Aquazone. As a Company, we support safe selling of supplements and sport food guidelines. 37.
- All Direct Debit memberships are for a minimum of 3 months. Unpaid Direct Debits will be pursued and subject to a €10.00 administration fee.
- Direct Debits will automatically continue on a monthly basis until you notify sales@sportirelandcampus.ie if you wish to cease your membership. A minimum of 30 days' notice is required to cancel your membership and all cancellation requests must be submitted in writing. The Member must also inform their bank. 39.
- Non-payment of your Direct Debit will result in your membership being automatically suspended. 40.
- 41.
- An administration fee of €10 will be applied for rejoining up after a Direct Debit failure.

 Memberships paid upfront run from the date of joining until 12 months has elapsed. You will be notified of your renewal via email. 42.
- An administration charge of €10 will apply for replacing membership cards. 43.
- 44. For legitimate reasons, the Company may contact you to update you on any important Member information.
- In the event of Galas or competitions, the Company reserve the right to reduce and/or close the competition pool for member/public access to facilitate the events.
 - By using the facilities of Sport Ireland Campus Fitness, it is important you do the following:
 - You must fully comply with the Code of Conduct for the facilities.
 - You must ensure that your child is fit to undertake the activity you are participating in.
 - You have taken all medical and professional advice to ensure yours/your child's safety, to verify your fitness and to confirm your suitability for membership.
 - You will seek instruction, from a member of the Fitness Team, to make you competent in the activity you are undertaking (including use of all relevant equipment).
 - You will immediately inform staff of any accident or incident that occurs.
 - First time users must meet with a Gym Instructor to complete a Gym Induction.

I, confirm I have been informed of:				
Health Screening/Induction Process Direct De	ebit Policy 🗌	Cancellation Policy		
Membership Freezing GDPR Policy - Storage of Pers	Code of Conduct			
		:/Guardian Signature		













AQUAZONE

ADMISSIONS

Children aged 8 and under must be accompanied by an adult in Aquazone. For children aged 8 and under a minimum of 1 adult is to accompany every 2 children in the water.

For each child who is 3 years of age and under we further recommend that a dedicated adult is in attendance in the water for each child.

Children aged 9-12 must be accompanied by an adult who remains on the premises of the National Aquatic Centre for the duration of their visit. A parent will be required to sign a parental consent form for children in this age category if not entering the Aquazone.

An adult is classed as a person aged 18 or over.

Single individual adults must be accompanied by a child/ children in Aquazone or in a group of 2+ adults.

Persons aged 13 - 17 years can enter on their own.

Children aged 3 years & under go free, but must be pre-booked through our online booking system.

Entry wristbands must be worn at all times in the Aquazone.

Only customers with a valid ticket will be permitted entry to the changing facilities and Waterpark area. It is not permissible to enter the gates without a ticket for any other reason.

Wristbands are issued to paying customers who may enter through the Aquazone Entrance.

TICKETS

Aquazone All Attractions/ Family Tickets (Peak) are available Weekends/ Bank Holidays and School Holidays *dates may vary. Includes access to main Aquazone attractions (slides, wave machine etc) height/age restrictions may apply.

Leisure Swim Off-Peak Sessions are available Monday-Friday during School Terms *dates may vary, with access to the Pirate Ship Area & Leisure Pool Only. There are no Slides, Wave Machine or other attractions available during these sessions. Best suited to Families/ Children aged 8 & under.

Session times are in permanent operation at Aquazone Waterpark and all admission tickets are for a 2-hour session from the ticket time booked. All Peak guests must book online, in advance.

Arrive no earlier than 15 minutes prior to your allocated timeslot. All ticket holders will be provided a wristband for access. Access to changing rooms will start from 10 minutes before your ticket start time.

One entrance only to the Waterpark area. You cannot leave and return.

There is no option to change the date or time of your ticket once purchased. Unfortunately, we cannot issue refunds, transfers, or cancellations; there is no legal right to cancel as the booking is for leisure activities to take place on a specific date as described in regulation 13 of the European Union Consumer Information (Rights) Regulations 2013 (SI 484/2013').

Aquazone accepts no responsibility for a customer's inability to attend the park due to any external factor including but not exclusive to traffic restrictions, illness, weather conditions etc.

We are a cashless purchase facility so any purchase over the counter will need to be by card.

Change will be required for vending machines, hairdryers (50c), Lockers (€1), family dryers (€2)

For customers who have additional needs, they are welcome to bring one accompanying Carer with them. By purchasing an Additional Needs + Carer Ticket, this covers both people within the ticket price.

Proof of being a Carer is required, so please ensure you have your Carer ID or relevant documentation to hand. We can accept an IAA Autism ID card, or an associated membership card, GP letter or hospital consultant letter which confirms the visitor is unable to visit the facilities without a carer or mobility aid.

A Carer must be over the age of 18+. (Proof of age may be requested)

A Red medical wristband will be issued at check-in which must be worn for the duration of the visit, in the event you need additional/medical assistance.

See Family Membership Terms and Conditions for details on Membership ticket access. Members must have a valid, active Family Membership account to avail of the Aquazone Member tickets.

GENERAL RULES

As a precaution for an evacuation situation, we request that all weak swimmers or persons with a medical condition inform reception who can provide a wristband so lifeguards can provide assistance.

It is recommended that all under 5's (those aged 1 to 4) wear floatation devices (e.g. armbands) while in the AquaZone.

Prices and times may change at Management's discretion.

No spectators allowed in AquaZone poolside.

Customers cannot exit the pool hall (e.g. to café) and then return to the pool.

Swim hats are compulsory in all water areas.

The facility's features and flumes may operate on a rotational basis, where necessary, at management's discretion.

Management reserves the right to refuse admission.

Swimwear guidelines must be followed.

No balls, inflatables or snorkel gear are permitted into the Aquazone.

No cameras/phone in the village areas and Aquazone.

Items are stored in lockers at your own risk.

Some features have a minimum height requirement.

Carers, will be required to show a carers card or proof of being a carer on entry.

Students will be required to show a valid student ID on arrival.

 $The following \ height \ restrictions \ apply - Green \ Giant \ 1.1m, \ Master \ Blaster \ and \ Dark \ Hole \ 1.2m, \ Flowrider - 1.3m'$

Management reserve the right to request proof of age if required.







